

RESEARCH RELEASES



Payroll Services: Transformation and Digitalization
 With payroll being a business-critical function and cash being a key focus for both employees and organizations, payroll agility and visibility are key areas for investment and modernization. This major study is essential reading for buyers of payroll services, with our in-depth analysis detailing what can be achieved by leveraging the latest payroll services and solutions in the marketplace.

[Access the Market Analysis](#)

Author: [Elizabeth Rennie](#)



[Published reports](#)

The Future of Contingent Workforce Solutions for the New Era of Work

Hiring contingent talent is now more complex and challenging than ever, and the situation will likely worsen. Organizations must contend with a shrinking working-age population, skills shortages, changing workforce aspirations, and fierce competition to attract, acquire, develop, and retain talent. This major study will help buyers develop a winning contingent workforce strategy.

[Access the Market Analysis](#)

Author: [Nikki Edwards](#)



[Published reports](#)



BLOGS ON THE CURRENT MARKET



HR Predictions 2023: Recruitment

In 2023, organizations face challenges such as a shrinking global workforce, skills shortages, and new workforce expectations. Find out the implications for the recruitment market, as Nikki Edwards shares predictions for the year ahead.

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Author: [Nikki Edwards](#)



HR Predictions 2023: Learning

With ongoing talent and skills shortages, 2023 will likely see some organizations de-prioritize learning, while others will prioritize mission-critical learning to offset talent acquisition challenges, where building skills is a viable alternative to hiring skills. Nikki Edwards looks at what lies ahead for learning services.

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Author: [Nikki Edwards](#)



HAPPENING IN THE MARKET




Financial update
 Alight Solutions
 Announces Q4 2022
 Revenue of \$942m,
 +9.0%

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Merger & Acquisitions
 Lifeworks acquired by
 Telus

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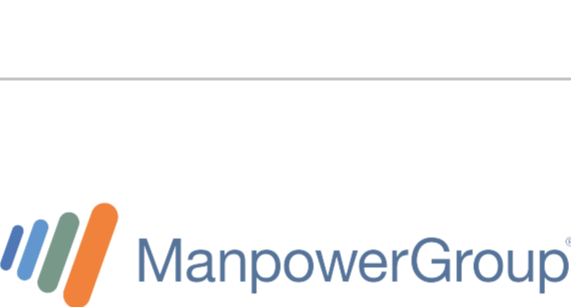
Financial update
 TrueBlue Announces Q4
 FY22 Revenues Down
 10.3% to \$557.7m

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Merger & Acquisitions
 Benefitfocus acquired by
 Voya

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Financial update
 ManpowerGroup An-
 nounces Q4 2022 Reve-
 nues Down 10.6% to
 \$4,809m

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Financial update
 Kelly Services Announ-
 ces Q3 2022 Revenues
 Down 2.3% (Up 0.3% in
 CC) to \$1,168m

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Financial update
 Randstad Announces Q4
 2022 Revenues up 3.7%
 (up 2% organic) at
 €7,007m

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VENDOR PROFILES

[Page Outsourcing - RPO & Total Talent](#)

[WilsonHCG - RPO & Total Talent](#)

[IBM TAO - RPO & Total Talent](#)

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[Hudson RPO - CWS & MSP](#)

[Pontoon - CWS & MSP](#)

[Resourgenix - CWS & MSP](#)

[talentCRU - CWS & MSP](#)

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[ADP Employer Services - Payroll](#)

[Services](#)

[Mercans - Payroll Services](#)

[Payslip - Payroll Services](#)

[Safeguard Global - Payroll Services](#)

[SD Worx - Payroll Services](#)

[UKG - Payroll Services](#)

[Acumen International - EOR](#)

[CXC Global - EOR](#)

[Mauve Group - EOR](#)

[Neeyamo - EOR](#)

[Remote - EOR](#)

[Shiftboard - WFM](#)

UPCOMING RESEARCH

Cloud HR Transformation Services

This major project will assist buyers of HR services to understand the critical requirements for transforming HR, as well as how to differentiate service portfolios and providers and select services most relevant to their needs.

Next Generation HCM Technology: Transforming the Workplace

This major project will help adopters of cloud-based HCM solutions to get the most from their cloud HCM technology investments.

The Future of RPO & Total Talent: Optimizing Hiring for the New Era of Work

This major project will assist organizations in transforming their permanent (and broader) hiring function to compete for the best talent in the new era of work.

Global Employer of Record Services

With organizations of all sizes increasingly expanding their brands and operations internationally, the need for an agile, compliant, international HR and payroll operating model is steadily increasing. This major study will inform organizations considering EOR as a business model what to look for in a provider and how to leverage their capabilities to best effect.

Next Generation Learning Platforms

This major study will assist buyers of learning services to understand the key factors in adopting a cloud-based solution or upgrading an existing learning LMS, and how to evaluate the capabilities of cloud learning management systems (LMS) and learning experience platform (LXP) technology providers.

Please reach out to [Nikki Edwards](#) or any of the contacts listed at the end of this newsletter if you want to participate in the 'Next Generation Learning Platforms' study.

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